

For Previous Travellers with OAT

Tour Name: _____ Tour Date: _____

Tour Name: _____ Tour Date: _____

Concession Card Information *(If applicable)*

Passenger 1

Type: _____ State: _____ Number: _____

Passenger 2

Type: _____ State: _____ Number: _____

Please note OAT requires a copy of concession card for all rail bookings to receive applicable discounts.

Contact Details

Passenger 1

Address: _____ Postcode: _____

Home: _____ Work: _____ Mobile: _____

Email Address: _____

Passenger 2

Address: _____ Postcode: _____

Home: _____ Work: _____ Mobile: _____

Email Address: _____

Emergency Contact

Passenger 1

Name: _____ Relationship: _____

Home: _____ Work: _____ Mobile: _____

Passenger 2

Name: _____ Relationship: _____

Home: _____ Work: _____ Mobile: _____

Special Diets

*Do you have any dietary requirements which we need to be aware of? Please advise of details below and indicate if your request is an allergy or preference.**

Passenger 1

☐ Yes ☐ No Details: _____

Passenger 2

☐ Yes ☐ No Details: _____

Special Requirements and/or Medical Conditions

Do you have any special requirements or medical conditions which we should be aware of? Please advise of details below.

Passenger 1

☐ Yes ☐ No Details: _____

Passenger 2

☐ Yes ☐ No Details: _____

Fitness

Please indicate your level of fitness.

Passenger 1

☐ Low level of fitness ☐ Medium level of fitness

Passenger 2

☐ Low level of fitness ☐ Medium level of fitness

Baggage Allowance

Please tick to indicate that you have read and understood our baggage allowance on our tours.

☐ Passenger 1 ☐ Passenger 2

Signature

I confirm that all of the above details are correct and that I have read and understood in full the terms and conditions stated on the final page.

Passenger 1

Signature: _____ Date: _____

Print Name: _____

Passenger 2

Signature: _____ Date: _____

Print Name: _____

Travel Agents

Agency: _____ Agent: _____

Agent: _____ Booking Reference: _____

Phone: _____ Email: _____



PO Box 448, Longreach, QLD 4730



(07) 4658 3000



(07) 4658 3350



info@oat.net.au

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Aussie Tours
Our Stories...
Your Adventures

Outback Aussie Tours

COVID-19 Guest Travel Declaration

Outback Aussie Tours have worked closely with Industry and Government Departments to ensure that we can deliver the Outback Experience that we pride ourselves on within Government Guidelines and stay COVID safe. The safety of our Guest's, team and the communities we visit is paramount. To ensure we protect everyone against the spread of COVID-19 it is a requirement that all Guests sign the below declaration before travel.

- I agree that my contact details are required for record keeping and contact tracing purposes and must provide my details prior to touring.
- I will not be able to commence the tour if I am unwell, have COVID-19 symptoms or test positive to COVID-19. I understand and accept that Outback Aussie Tours at the start or during the tour has the right to refuse service and any guest with these symptoms will not be able to participate on the tour.
- I understand and accept that I must stay at home if unwell.
- It is critical that I maintain hygiene practices and understand that Outback Aussie Tours will have hand sanitizer and face masks on board at all times but will also bring along my own supply as recommended.
- In the event of illness prior to or during travel, Outback Aussie Tours has credit refund policies (see website) which may apply and can be used against any Outback Aussie Tours product up until the 31st of December 2024.
- I agree and accept to take a Rapid Antigen Test/s for COVID-19 at the request of Outback Aussie Tours Staff at any time during the tour.
- I agree and accept Outback Aussie Tours' plan to manage potential or confirmed COVID-19 cases during the Tour. This may include participating in a Rapid Antigen Test for COVID-19 and the immediate isolation and removal from the tour of myself and my travelling companion. Distribution of PPE, immediate notification to the appropriate public health authorities and a thorough environmental cleaning will be undertaken.
- I agree and accept that Outback Aussie Tours' plan to manage potential or confirm Covid-19 may change depending on the situation and current Queensland Health guidelines.
- I agree to participate without Social Distancing whilst on the Coach and will participate in all experiences as a family group whilst on tour. When visiting any experiences, dining facilities and accommodation I must social distance 1.5m from other guests and staff not in my tour/family Group. I understand and accept that if I do not consent to participating without social distancing, then Outback Aussie Tours' booking, and credit refund policy will apply.

Please indicate your acceptance or non-acceptance of the conditions of the Guest Travel Declaration and return your signed form to Outback Aussie Tours office at your earliest convenience.

- I ACCEPT the Outback Aussie Tours COVID-19 Guest Travel Declaration
- I DO NOT accept the Outback Aussie Tours COVID- 19 Guest Travel Declaration

Booking Reference Number: _____

Tour Name: _____

Full Name: _____

Address: _____

Signature: _____

Witness Name: _____

Witness Signature: _____

Date: _____

Return to:


Outback Aussie Tours
PO Box 448 Longreach QLD 4730

Email Address:

reservations@oat.net.au

 PO Box 448, Longreach, QLD 4730

 (07) 4658 3000

 (07) 4658 3350

 info@oat.net.au

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Our Stories...
Your Adventures

Outback Aussie Tours

Terms & Conditions

1. TOUR PARTICIPATION / EXCLUSION / RELEASE

Outback Aussie Tours (OAT) may, if in the opinion of any representative of Outback Aussie Tours or carrier, either refuse to allow persons on the tour or expel persons from the tour if their mental or physical condition is such as to render them: incapable of caring for themselves; likely to become objectionable to other passengers; or a hazard to themselves or other passengers. Outback Aussie Tours will not be liable for any expenses arising from such persons being precluded from completing the tour for any such reason. Each booking is conditional on Outback Aussie Tours securing the minimum number of bookings required to operate the tour and to ensure an enjoyable group atmosphere. Where sufficient numbers cannot be achieved, Outback Aussie Tours reserves the right to cancel or suspend a scheduled departure.

2. SPECIAL DIETS

Passengers requiring special diets, such as vegetarian or gluten free, must inform Outback Aussie Tours at time of reservation and reconfirm their request with the Outback Aussie Tours Driver/Host upon arrival. Outback Aussie Tours cannot guarantee special requests will be met in all instances.

3. SPECIAL REQUIREMENTS

Outback Aussie Tours welcomes passengers with disabilities or special needs provided they are accompanied by a companion capable of providing all necessary assistance. Any special requirements must be advised at time of booking. Outback Aussie Tours reserves the right to refuse to carry any person who it deems cannot fully care for themselves on tour without assistance. Wheelchairs cannot be carried on motorcoaches due to space limitation. Wheelchair passengers should be aware of these limitations. We regret that we cannot provide individual assistance to a passenger for walking, dining, getting on and off motorcoaches or other transportation vehicles, or other personal needs. Passengers who need such assistance must be accompanied by a qualified companion.

4. HEALTH AND FITNESS

Tours include short and long distance walks with varying degree of difficulty from moderate to challenging, and often over uneven ground or including steps. For safety and enjoyment passengers should be in good physical condition to participate in all tours. OAT reserves the right at its discretion to exclude from a tour, or to terminate the travel arrangements during the course of the tour without refund, of anyone who is unable to cope with the requirements of coach travel – this includes using coach steps for embarking and disembarking; needing services or facilities that are not available; failing to comply with the reasonable instructions of OAT personnel; and/or engaging in undesirable behaviour or interfering with the enjoyment of or jeopardising the safety of other participants. OAT also reserves the right at its discretion to exclude from a tour anyone who becomes unwell, who may need services or facilities that are not available; or are jeopardising the safety of other participants or the operation of the tour. In accordance with these conditions, OAT will not be held liable for any termination of your travel arrangements or any expenses incurred as a consequence of decisions made by OAT. Passengers need to be aware of the high temperatures which may be experienced in the outback. Medical Equipment: Please note that in some remote Outback locations electric power may not be available 24 hours per day. Passengers are advised to bring adequate medication (and spare prescriptions for essential medication) for remote travel and emergencies.

LOW LEVEL OF FITNESS

Minimal walking with some wheelie-walker accessible facilities. A Carer is required should guests have mobility concerns with any facilities on tour or boarding the coach as OAT team will not be available to assist. At no time should a tour be delayed from its operations.

MEDIUM LEVEL OF FITNESS

Guests have no mobility concerns and they have declared any pre-existing injuries which may affect their participation. Please note tours include leisurely walks that can be in excess of 1.5km on uneven, steep or slippery surfaces. Not suitable for guests needing wheelie walkers or wheelchairs.

5. PRICING AND CONDITIONS

All prices in this brochure are quoted in Australian currency and include tour preparation, operation costs and GST where applicable. Prices include all on-tour coach travel, Longreach railway station and Longreach Airport transfers, meals, accommodation, sightseeing and admissions as per the itinerary. Prices do not include airfares, rail tickets, meals and transfers not specified in the itinerary. Nor do they include drinks, laundry, optional activities or items of a personal nature. Changes to rail/flight schedules may require additional overnight accommodation at either commencement or completion of the tour, which is at passenger's own expense. Additional Optional Activities are not included in the tour cost and incur additional charges.

6. CHANGES TO THE ITINERARY

Outback Aussie Tours is often not the provider of attractions, excursions and/or optional tours. Accordingly, Outback Aussie Tours may, where it is required to do so, suspend or cancel any tour inclusion where that tour inclusion is not available or in the opinion of Outback Aussie Tours, unadvisable, unsafe or unsuitable. During local or national holidays, certain facilities such as museums and restaurants, sightseeing tours and shopping may be limited or not available. Outback Aussie Tours reserves the right to alter or change the accommodation, carriers or vessels at any time for any reason; and cancel or alter the itinerary and/or tour at any time without notice as Outback Aussie Tours considers necessary for any reason whatsoever including road, weather or traffic conditions, nonperformance of suppliers, industrial action, operational conditions and requirements. Where a tour is cancelled prior to the departure date, Outback Aussie Tours will use all reasonable endeavours to offer the nearest possible alternative tour (subject to a refund or payment to cover any tour price difference) or, if this is not acceptable, refund the tour price or such portion of it as Outback Aussie Tours considers appropriate. Services of a tour host are not guaranteed on tours with less than 20 passengers.

7. CANCELLATION FEES

DAYS OF NOTICE	FEE PER PERSON
60 days and over	Loss of deposit
59-46 days	50% of tour fare
45-15 days	75% of tour fare
14-0 days	100% of tour

Please note: transferring to another date is treated as a cancellation and cancellation fees apply. All cancellations must be advised in writing. Please refer to our website for latest COVID-19 cancellation conditions.

8. DEPOSITS AND FINAL PAYMENTS

To confirm your reservation, a non-refundable deposit of \$200 per person is required. Additional deposit payments are required for Rail and Flight add-ons and deposit amounts will be advised at time of booking. Reservations will be held for 7 days only without deposit. Once your deposit, booking form, proof of COVID-19 vaccination and COVID-19 Declaration Form have been received, OAT will send your travel agent or yourself (if you've booked direct with OAT) confirmation of your booking. All airfares are subject to strict payment and ticketing deadlines, to be advised at the time of booking. Balance of payment for your tour is to be paid 60 days prior to departure. For bookings made less than 60 days prior to travel, full payment is required within 48 hours of booking. It is the responsibility of the passenger or their agent to pay the tour price by the due date. Agents must advise OAT in writing if payment is not received by their client on time to avoid cancellation fees.

9. TRAVEL INSURANCE

Passengers are strongly recommended to take out travel insurance to cover against unforeseen circumstances. Ask your travel agent for details.

10. BAGGAGE ALLOWANCE

One small to medium sized suitcase per person (approx. height 60cm - width 40cm - depth 30cm) maximum weight 15kg.

One piece of hand luggage/day pack may be carried onboard the coach. Drivers may require passengers to load heavy luggage into the storage compartment themselves for health and safety reasons. An additional charge may apply on excess baggage or excess weight. Due to limited space, the carriage of wheelie-walkers must be requested prior to travel.

11. YOUNG TRAVELLERS

Persons under 18 years of age must be accompanied by an adult. Where a child rate is quoted, children aged 4 to 14 years are permitted to travel. Some guided tours are not suitable for children.

12. RESPONSIBILITIES

Passenger participation in tours operated by the carrier companies and Outback Aussie Tours may incur certain risks and dangers which are beyond the operators' control including, but not limited to, the hazards of travelling in remote areas, travel by boat, train, automobile, aircraft or other means of transportation, the forces of nature and accident or illness in remote regions without means of rapid evacuation or medical facilities. The carrier companies and Outback Aussie Tours will not have any liability regarding provision of medical care or the adequacy of any care that may be rendered. It is understood that Outback Aussie Tours will use their best efforts to ensure that adequate measures are taken. Passengers must make their own enquiries regarding safety warnings in relation to the destination they are travelling to.

13. SEAT ROTATION AND SMOKING

To ensure all clients have the opportunity to enjoy front and window seats, a daily seat rotation system is employed. Government regulations prohibit smoking on tour coaches.

14. THIRD PARTY SUPPLIERS

Third party excursions such as Scenic Flights, Boat Cruises and Rail are not operated by Outback Aussie Tours, nor by persons or companies associated with Outback Aussie Tours. These activities may involve inherent risk of injury, death, accident, delay and loss and clients assume all such risk with regard to any misadventure, death, injury, delay or loss which occurs during, or as a result of, any such activity. Please note that Outback Aussie Tours does not incur any liability for airfares purchased by travel agents or clients via the internet, if a tour is cancelled. Outback Aussie Tours cannot be held responsible for airfare conditions. All such risk, loss and expense must be borne by the travel agent or client.

15. BROCHURE VALIDITY

01 Apr 2023 to 31 March 2024 These terms and conditions may be subject to further changes by Outback Aussie Tours from time to time and are shown on the Outback Aussie Tours website.

Your License Travel Agent



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